

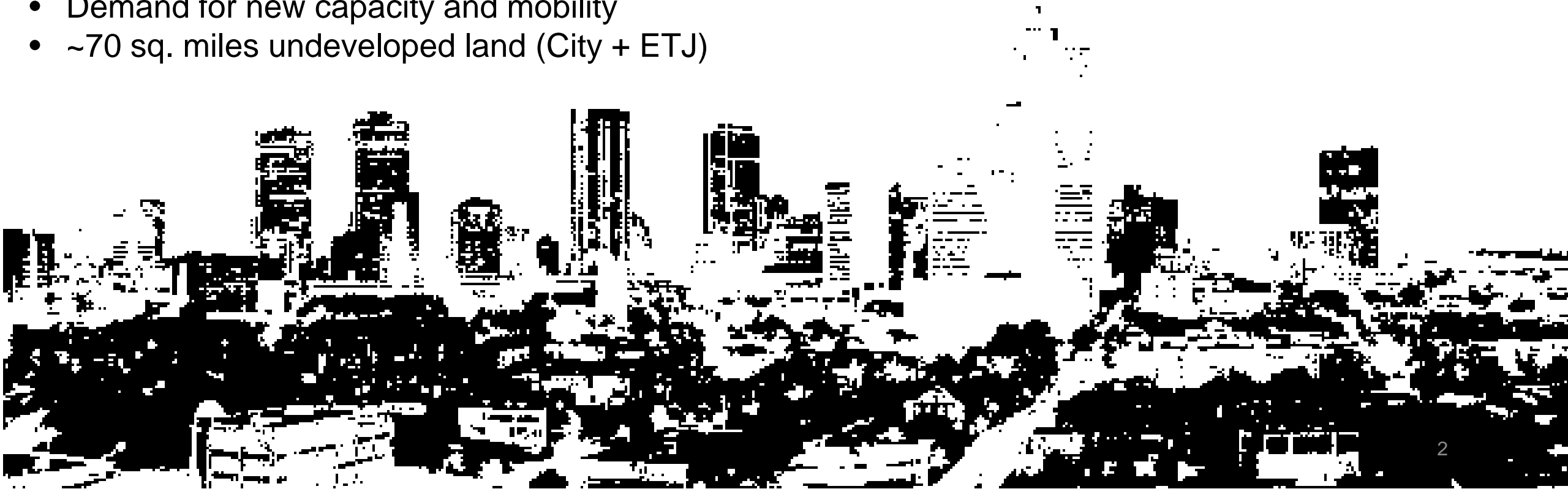


Driving Value through Effective Capital Delivery at the City of Fort Worth

Kim C. Arnold, PMP
Assistant Director, Transportation and Public Works

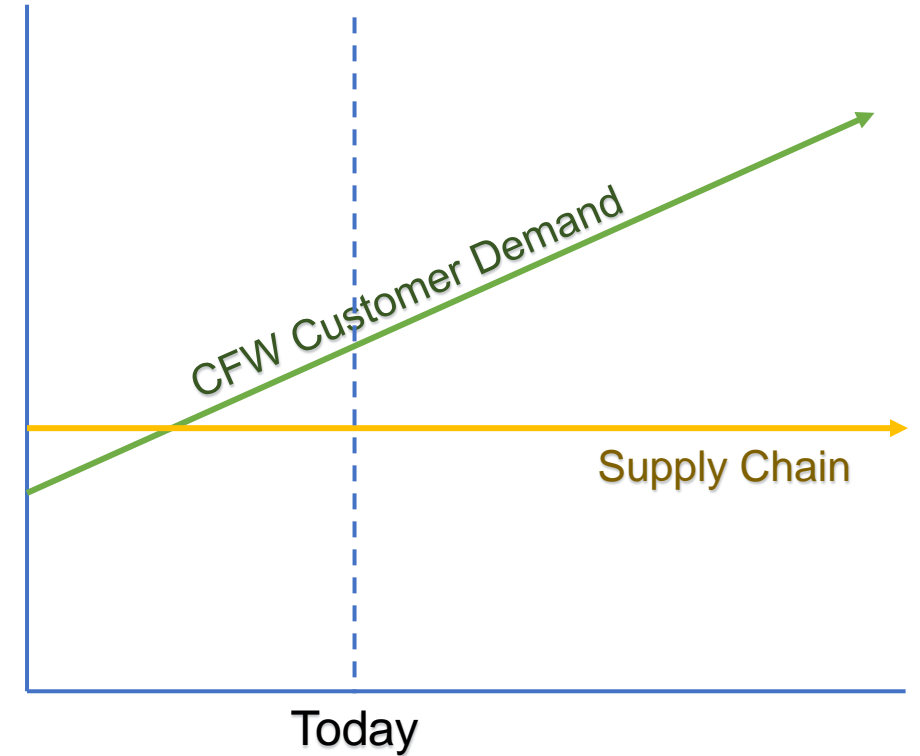
City of Fort Worth

- Serve 800,000+ residents
- Growing Population ~20,000/year
- Aging Infrastructure
- Demand for new capacity and mobility
- ~70 sq. miles undeveloped land (City + ETJ)

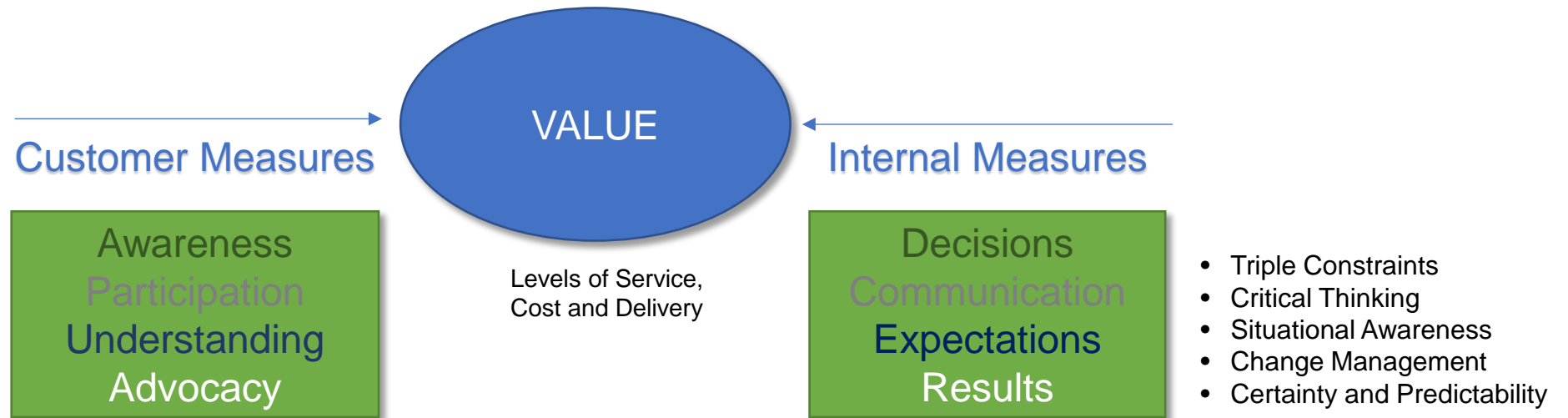


TPW Capital Delivery

- 100's of Infrastructure Projects
- \$350M in product during any given year
- New/existing infrastructure
- Capacity reliability, mobility and safety
- Life-cycle approach in project delivery
- Limited funds: partnering and leveraging for ROI
- Resource constrained in a high demand environment
- High degrees of complexity (integrating 1,000's of activities seamless to our customers)

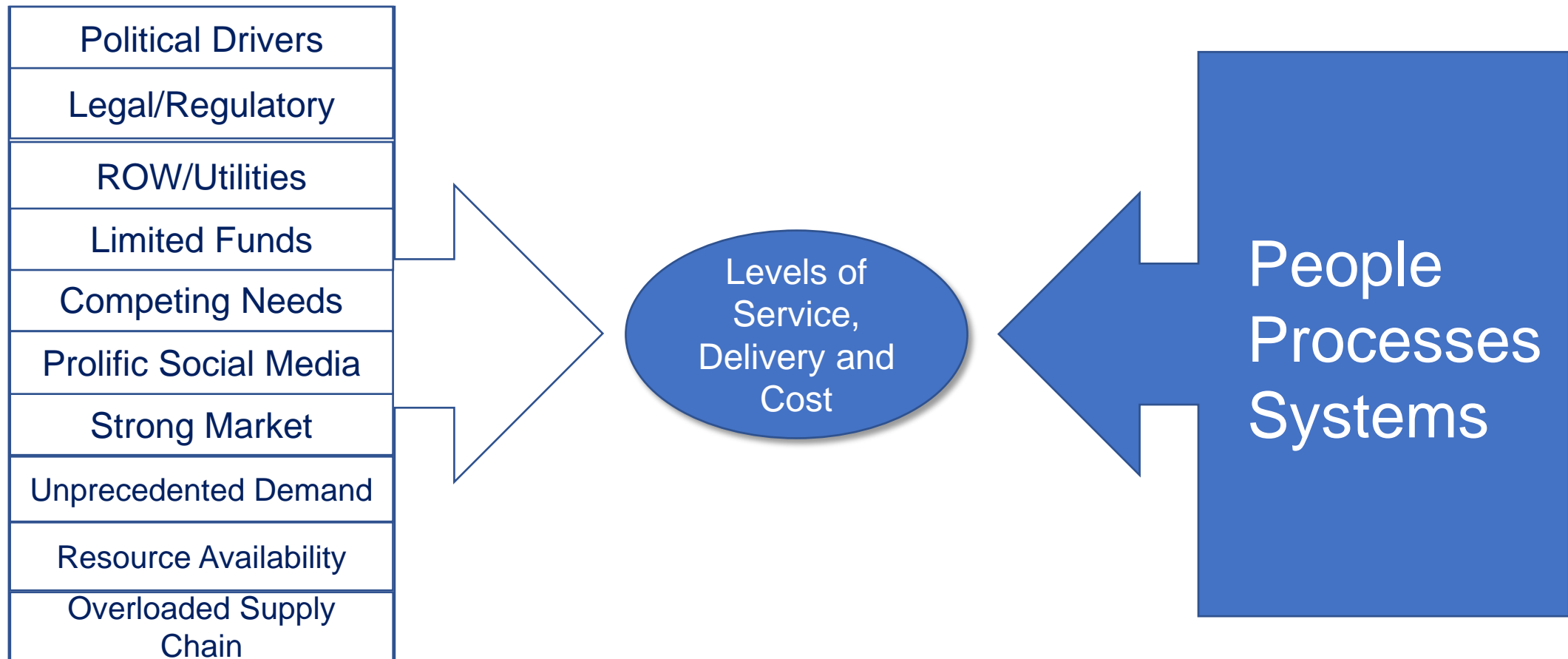


Effective Project Management and Change Management



Value

Meeting the Internal Measures.
Creating Satisfied Customers.
Delivering No Surprises.



People

- Clarity
- Capacity
- Capabilities
- Culture



Clarity.

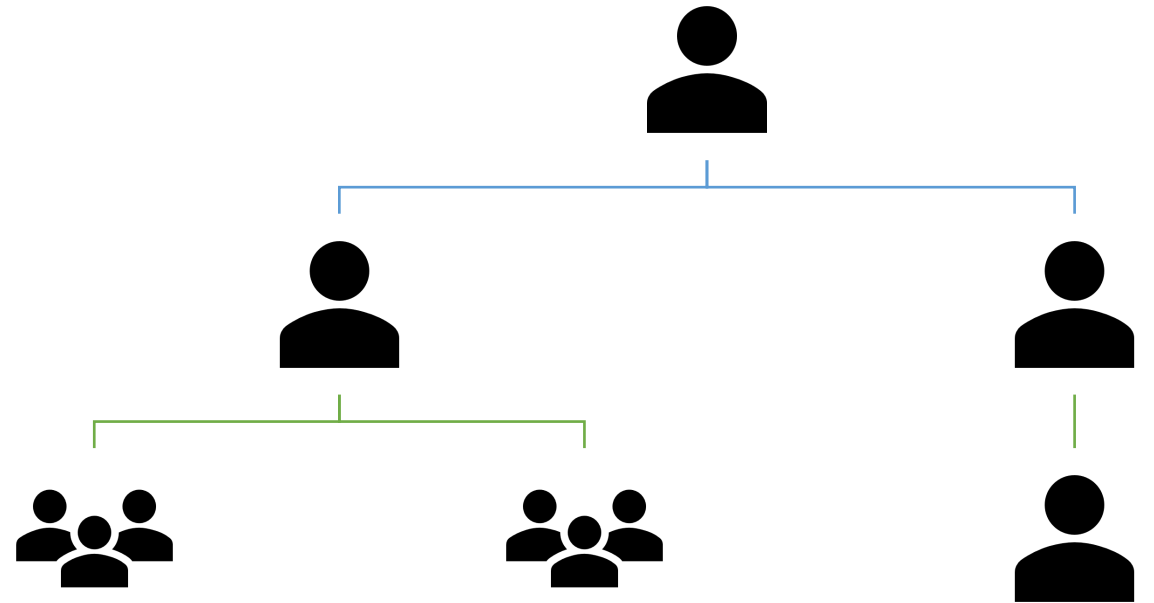
- Roles and Accountability
- How we do, what we do
- Expectations of me and us
- What I can control
- What I cannot control

Clarity.

- Common Vocabulary
- Manage our Destiny
- Coherent Approach
- Cohesive Team
- Two-Year Game Plan

Capacity

- Structure
- Organization
- Leadership/Management
- Human Resources



Capacity

- 2018 Bond Program
- Benchmarked industry standards
- Integrated staff augmentation
- Executed early works package
- Adding leadership roles to the delivery team
- Creating a sustainable workforce
- Leveraging more talent into project delivery
- Adding value into the delivery organization



Capabilities

- Skills
- Behaviors
- Acumen
- Habits
- Disciplines
- Aptitudes
- Attitudes



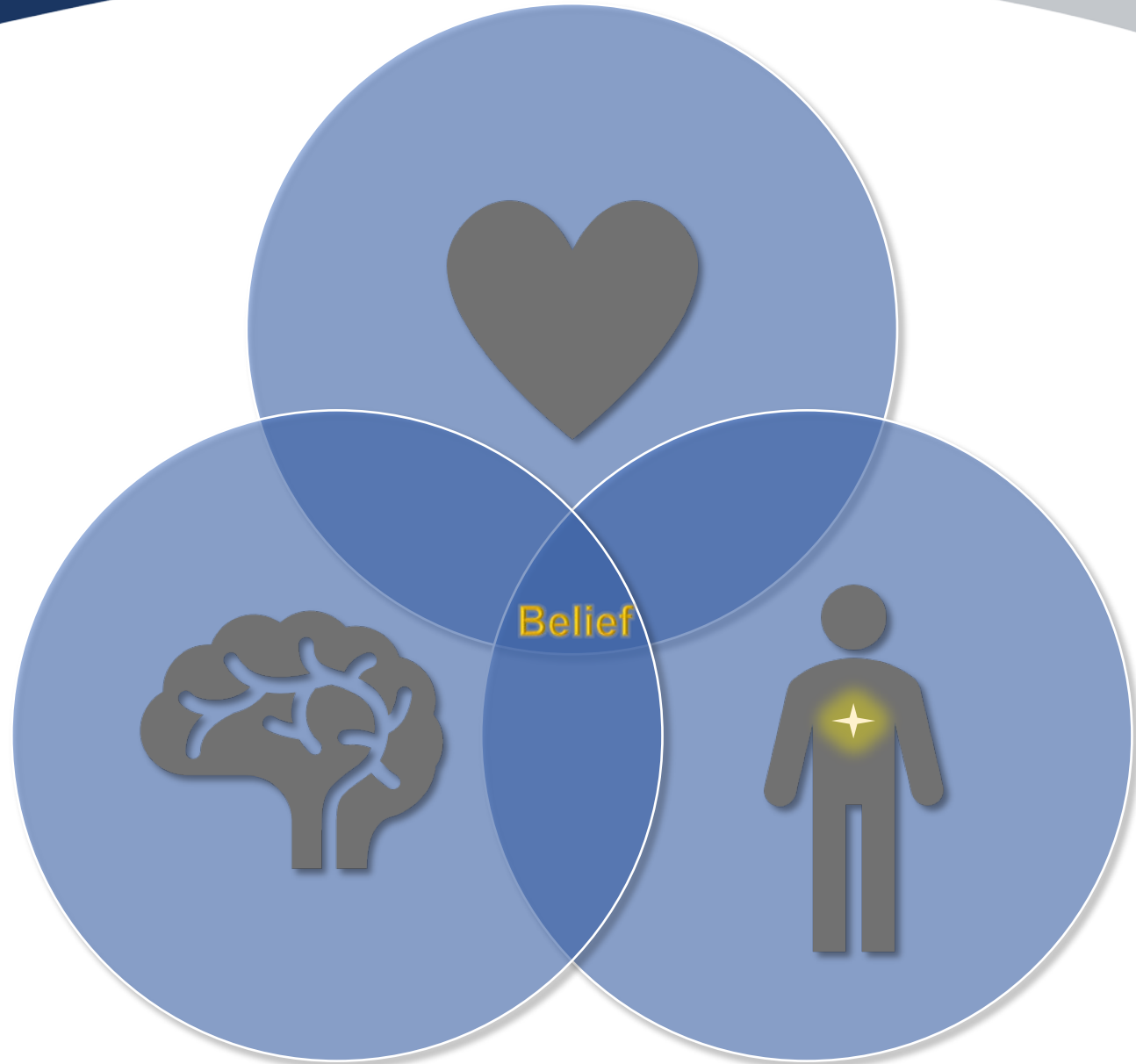
Capabilities

- Coaching and mentoring
- Best practices: transparency/accountability
- Consistency/Training
- KPI's and report cards
- Delivery methods
- Engaging/expanding the supply chain



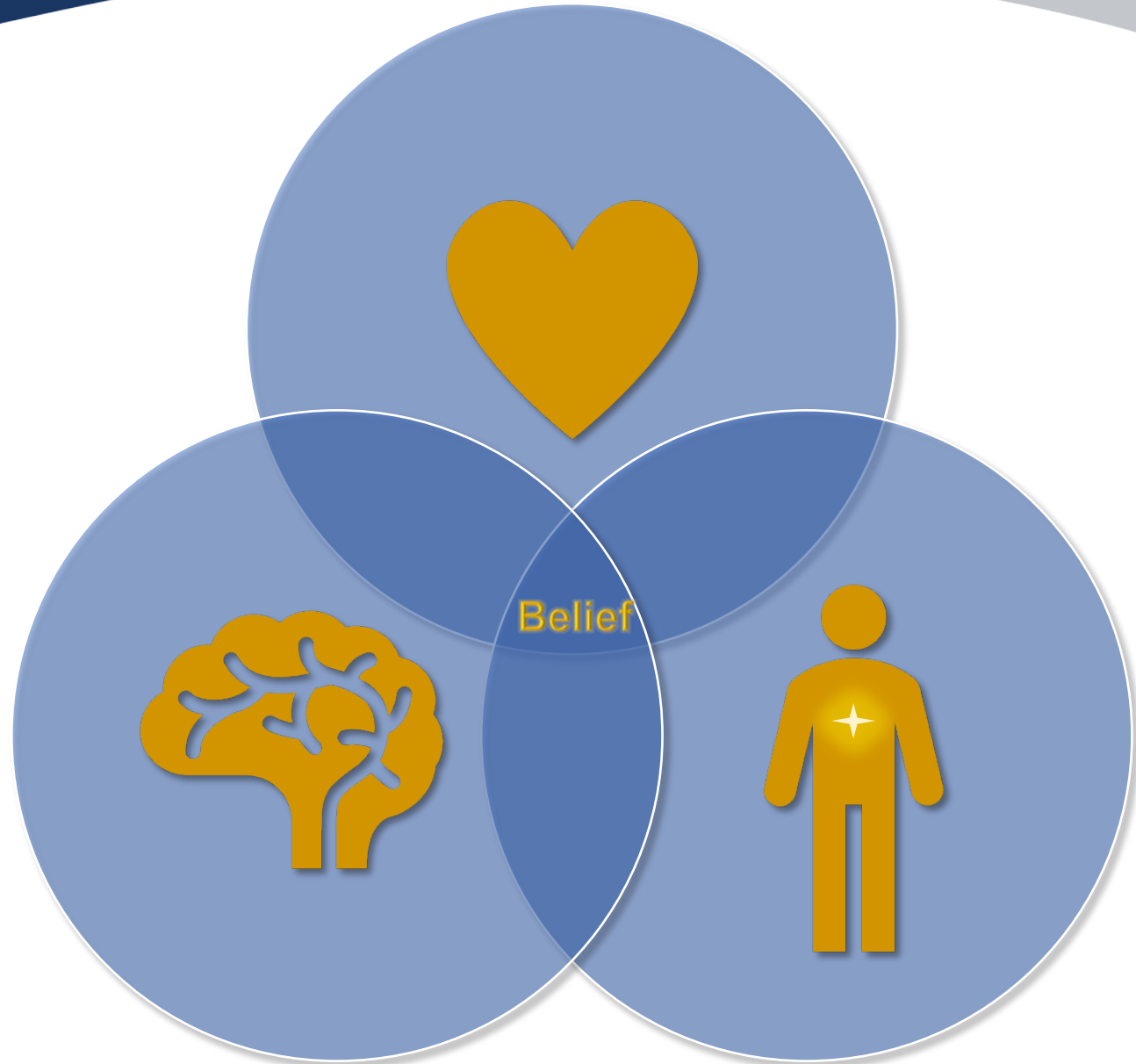
Culture

- Engagement
- Learning
- Development
- Communication
- Consistent Message
- Credibility

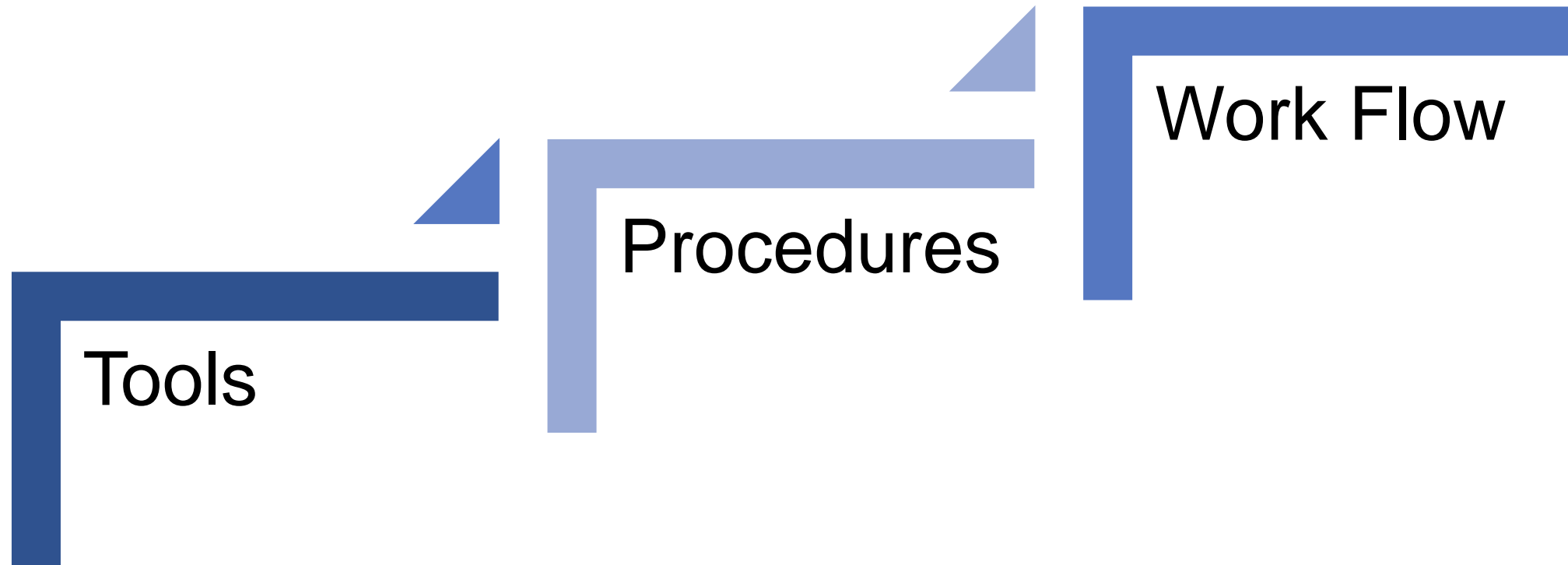


Culture

- Learning environment
- Career advancement strategy
- Engagement vs. motivation
- Top-down commitment
- Intentional communications
- **Best-in-class brand**
- Two-year strategic plan

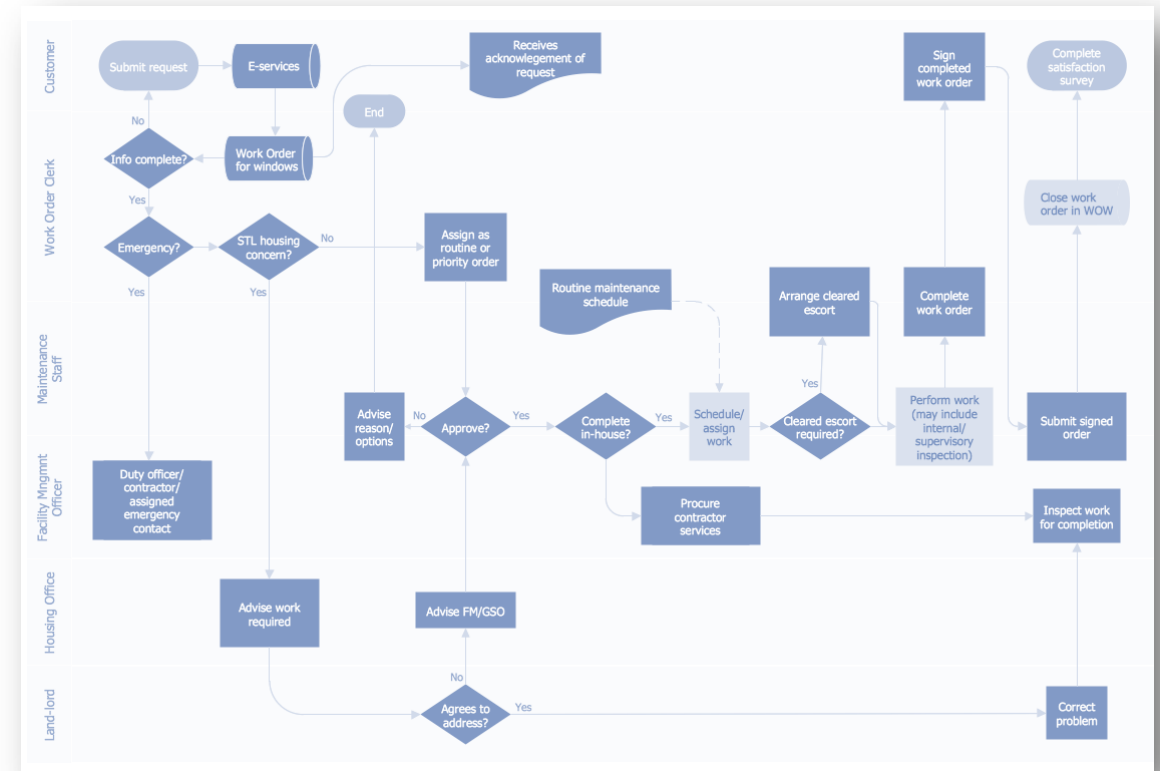


Process



Work Process Map

- Engaged the Organization
- 300+ Steps in Capital Delivery
- 70 Gaps
 - Processes
 - Tools
 - Work Instructions
- Multiple Value Streams
 - Clarity of purpose
 - Possibility thinking
 - Touching the belief system



Systems

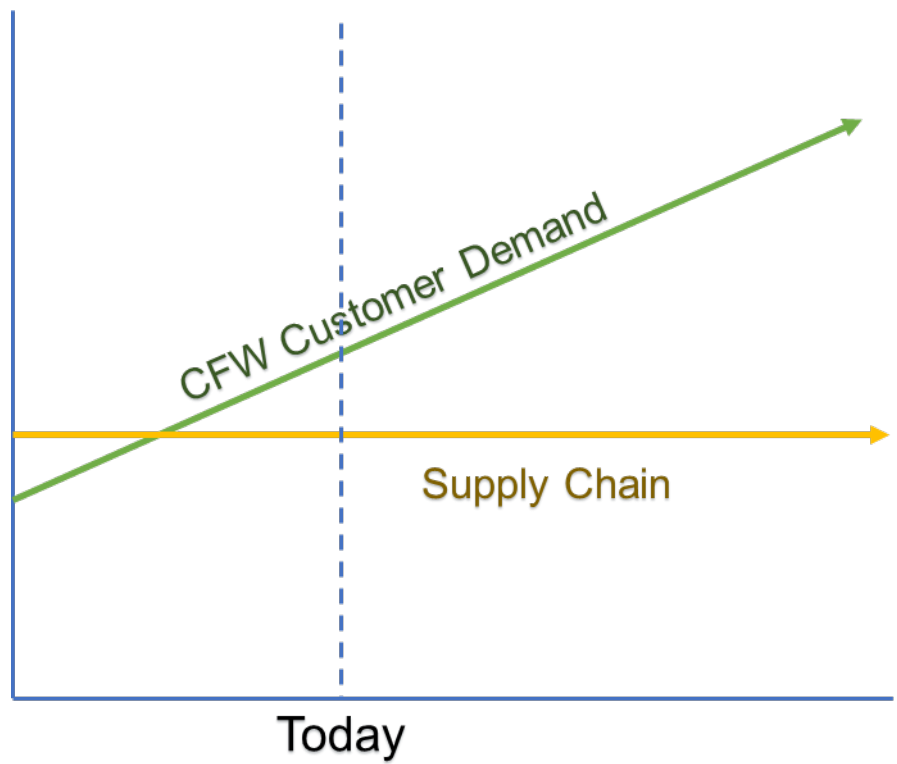
- Consistent
- Effective
- Efficient



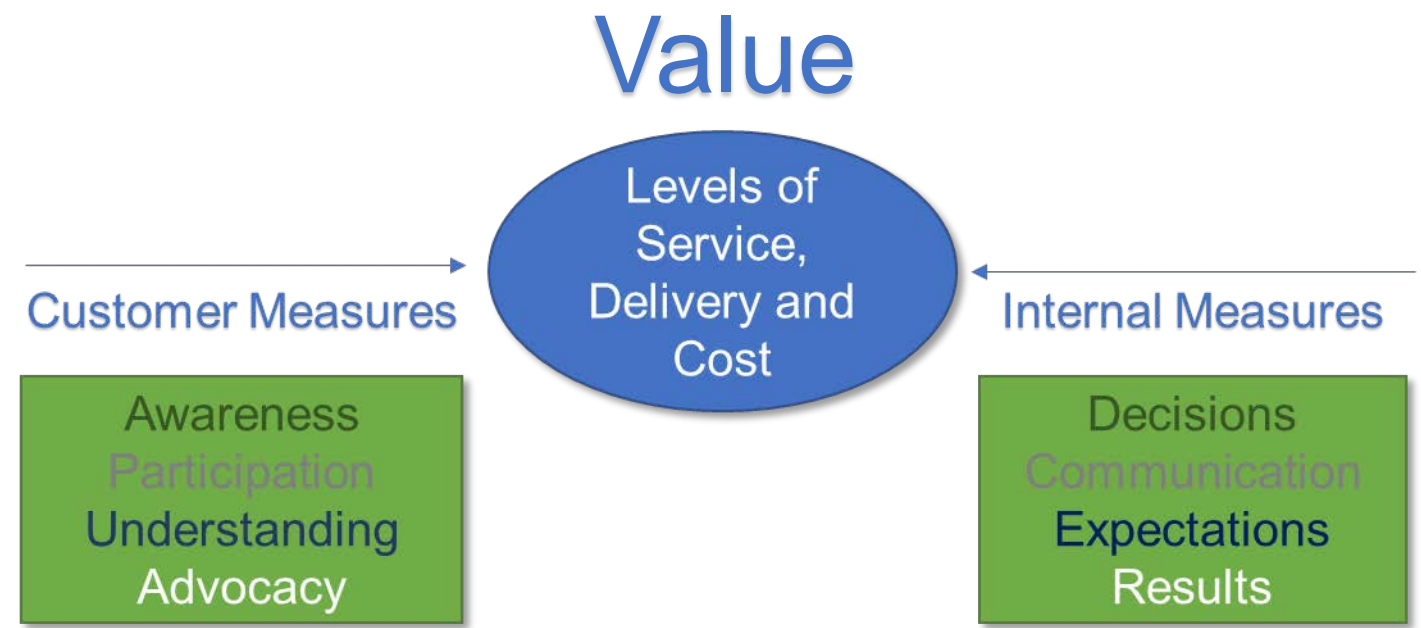
Getting ahead of the Power Curve

- Focusing on quality, change and risk management
- Implementing project management analytics
- Streamlining data for decisions and actions
- Leveraging existing systems
- Innovating processes to reduce waste
- Creating business rules and work flows
- Creating a new battle rhythm for project delivery





Market Reality



Business Reality

Awesome Leaders! Come Join Us!!!



**WE ARE
HIRING!**